



WE ARE RE-OPENING

It is with great excitement that we will be open from 11am **Tuesday 2nd June 2020**. We thank everyone for their support over these very challenging months and can't wait to welcome you back. Initially we will have reduced operating hours, see below:

Monday	11am – 8:30pm
Tuesday	11am – 8:30pm
Wednesday	11am – 8:30pm
Thursday	11am – 8:30pm
Friday	11am – 10:00pm
Saturday	11am – 8:30pm
Sunday	11am – 8:30pm

Please note trading times are subject to change. If in doubt call Reception on (02)64959002

The well-being of our members and staff remains at the forefront of our minds and we have taken on all advice issued by the Australian and NSW Governments. There will be a number of operational measures that we will now undertake.

Cleaning

Club Management have introduced a range of procedures to ensure the highest cleaning standards throughout our venue to reduce the spread of Covid-19, which includes an increase in cleaning frequency, additional staff where required and use recommended sanitising and cleaning products.

We have identified a number of high touch points throughout the club, including back of house, and have developed a system to ensure that these are properly sanitised at regular intervals. We would like our members to be assured that the same processes that are employed throughout the Club, are being used in the kitchen and cellar areas.

All our team have completed up to date COVID-19 safe practice training including how the cleaning is always to be conducted and practising safe personal hygiene and adhering to social distancing.

Please see our 'designated' COVID Marshall on site if you have any cleaning or customer service requirements – they will be identifiable by the bright yellow or bright orange hi-vis vests.

Conditions of Entry

Sign-In Register

We are required by the State Government to record the names and contact details of all patrons, contractors, and staff members. To ensure we capture everyone correctly, we will ask our members to sign in at the members terminal upon arrival. Sign-in books will be kept at Reception in order for guests to complete with their phone numbers or email addresses, as per recommendations from NSW Government.

Safe Hygiene Practices

Club Management encourages all our patrons to remain focused on hygienic practices by washing hands, sanitising regularly, and taking advantage of the various sanitisation stations and cleaners in the club. Any patrons who display symptoms in line with Covid-19 will be denied entry. Regular announcements will be made reminding patrons to practice safe hygiene.

Social Distancing and Venue Capacity

Social distancing requirements will still be practiced within the club. This means, patrons that are not from the same household will need to keep 1.5 metres away from others wherever possible, avoid physical greetings such as handshaking, hugs, and kisses, and to not enter crowded spaces.

Tura Beach Country Club has a venue capacity of **125 patrons** inclusive of Staff and Contractors. To ensure manageable access to the Club a "first in first served basis" will be implemented (i.e. no bookings taken).. This is based on the recommendation of 1 person per 4m².

You will notice, floor stickers and signage directing you to follow a one-way entry/exit plan – this is to ensure your safety and adherence to guidelines from NSW Health.

Please ensure you are respectful of our team and their implementation of these new regulations and practice social distancing in your interactions with staff also.

Food Safety Standards

We can assure our patrons, that as always, we are adhering to best practice food safety guidelines as per Australian Institute of Food Safety. All staff have complete extensive

COVID-19 training issued from Barringtons Group Australia -
www.barringtongroup.com.au

Industry advice: www.clubsnsw.com.au

It is the recommendation of the Australian Government, State Government and ClubsNSW to remove of cutlery from all tables. Cutlery will be delivered with your meals. Removal of 'help yourself' sauce and cutlery stations

Persons who do not cooperate with our advice in relation to COVID-19 will be asked to leave our premises.

Courtesy Bus

Until further advice is given, the courtesy bus will not be operating.

Cash Handling

While cash is being accepted throughout the whole club, we recommend that patrons use contactless payments e.g. tap and go, membership points and prizes.

Venue Plan & COVID-19 Policy

All of the above steps, and implementation of the Covid-19 Policy and Venue Plan are to ensure we are minimising risk.

We thank you for your continued support and look forward to seeing all your smiling faces back in the Club from the 2nd June!

Don Field

General Manager